

## RAMADAN NOTICE 2025

Dear Partner/ Guests,

Please allow us to take this opportunity to thank you for your ongoing support.

We wish to inform you that the Holy Month of Ramadan is expected to begin on either Friday, 28 February, or Saturday, 1 March 2025, and conclude on either 30 March or 1 April 2025, depending on the Islamic calendar and moon sight. During this sacred period, we will observe adjustments to our operations to honour the traditions of Ramadan:

- **Food and Beverage Service:** Dining throughout the day will be available across various operating restaurants and pool bars at Shangri-La Barr Al Jissah and Shangri-La Al Husn. We kindly request your cooperation in respecting Islamic values during this time.
- **Alcoholic Beverages:** Alcohol will be served in designated venues (Bait Al Bahr, Sultanah, and Piano Lounge) after sunset. In-room dining alcohol service will be available during the day for consumption in the privacy of your room.
- **Music and Entertainment:** Background music will be paused in communal areas during daylight hours. Guests can enjoy live performances by traditional Arabic Oud players after sunset during the Iftar meal.
- **Smoking and Shisha:** Smoking is permitted in dedicated areas during the day and in public areas from sunset to sunrise. Shisha service will be available in designated areas from sunset until 2am.
- **Suhoor for Muslim Guests:** Muslim guests observing Ramadan may opt to replace breakfast with Suhoor.

Afternoon tea will take place inside of Sultanah instead of the terrace area; Aperitifs hour for guests staying at Shangri-La Al Husn will be at Sultanah instead of the Courtyard, aligning with the sunset timing.

We are delighted to offer a thoughtfully curated program throughout Ramadan, including cultural experiences and authentic performances. A detailed schedule will be available in your in-room newsletter.

Kind regards,

Kevin Bandara